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UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

WILLIAM BROWN, Individually and On Behalf of All Others Similarly Situated,

Plaintiff,

VS.

TELETECH HOLDINGS, INC., KENNETH D. TUCHMAN, JOHN R. TROKA, RUTH C. LIPPER, SHIRLEY YOUNG, WILLIAM A. LINNENBRINGER, JAMES E. BARLETT, SHRIKANT MEHTA, CITIGROUP GLOBAL MARKETS, INC., MORGAN STANLEY & CO., INC., ERNST & YOUNG LLP. Defendants.

NO. 1:08-cv-01842-LTS

STIPULATION AND ORDER EXTENDING TIME TO RESPOND TO COMPLAINT

STIPULATION AND ORDER EXTENDING TIME TO RESPOND TO COMPLAINT

WHEREAS, the above-captioned class action asserts violations of the Sections 10(b) and 20(a) of the Exchange Act of 1934 and Sections 11, 12(a)(2) and 15 of the Securities Act of 1933 against defendants;

WHEREAS, the action is governed by the Private Securities Litigation Reform Act of 1995, Pub. L. No. 104-67, 109 Stat. 737 (1995) (the "PSLRA");

WHEREAS, the PSLRA provides for the appointment of a lead plaintiff and approval of lead counsel to act on behalf of the class;

WHEREAS, the PSLRA further provides that lead plaintiff shall not be appointed until after a motion to consolidate has been granted;

WHEREAS, a motion or motions to consolidate and for appointment of lead plaintiff and approval of lead counsel will be filed on or before March 25, 2008;

WHEREAS, Defendants TeleTech Holdings, Inc., John R. Troka, Ruth C. Lipper, Shirley Young, William A. Linnenbringer, James E. Barlett, Shrikant Mehta and Kenneth D. Tuchman intend to file a motion to dismiss the claims asserted against them;

WHEREAS, because the special procedures specified in the PSLRA contemplate (i) the consolidation of similar actions; (ii) appointment of lead plaintiff and approval of selection of lead counsel; and (iii) the filing of a single, superseding consolidated complaint;

IT IS ACCORDINGLY STIPULATED AND AGREED, by and between the undersigned counsel, that (1) Defendants TeleTech Holdings, Inc., John R. Troka, Ruth C. Lipper, Shirley Young, William A. Linnenbringer, James E. Barlett, Shrikant Mehta and Kenneth D. Tuchman shall have no obligation to respond to the above-captioned complaint; (2) the consolidated amended complaint shall supersede all complaints filed in any action consolidated herein; and (3) Defendants TeleTech Holdings, Inc., John R. Troka, Ruth C. Lipper, Shirley Young, William A. Linnenbringer, James E. Barlett, Shrikant Mehta and Kenneth D. Tuchman enter into this stipulation without waiving any defenses that may be available to them, including, but not limited to, those defenses related to service of process.

Dated: March 11, 2008

Respectfully submitted,

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Lead Coursel for the Class

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THE HONORABLE LAUR UNITED STATES DISTRICT JUDGE